

# guide to residential Talk tariffs



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### 1. How your call charges are calculated

Unless calls are charged at a fixed rate we charge to the nearest second based on the pence per minute rate shown in the pricing tables below. All prices are shown inclusive of VAT. Prices are correct as at 10<sup>th</sup> April 2006

### Charging Periods

Daytime (Peak):	Mon-Fri – 6am to 8pm
Evenings (Off-Peak)	Mon-Fri – before 8am and after 6pm
Weekends (Off-peak)	Midnight Friday to Midnight Sunday

### 2. Standard Call Charges

	Talk plans (price per minute)	
	Evenings & Weekends (Broadband Plus)	Any Time (Broadband Max)
UK landlines	free off-peak, 2.5p peak	free
UK mobile	10p	10p
other Talk customers	free	free

### Number Definitions

UK landlines

Numbers that start with either 01 or 02 – this covers all residential geographic numbers in the UK

### Prices for Forwarded calls

Customers can forward their calls to any UK Landline or Mobile at the following prices.

Charge band	Pence per minute rate		
	daytime	evenings	weekends
UK landlines	2.5	1	1
UK mobile	10	10	10

### Billing

For billing queries contact customer support on 08700102462

Lines are open 8am to 11pm, 7 days a week. Your call will be charged at 7.5p/min during the day, from a BT line, or 4p/min via Wireless & Talk. Charges from other networks may vary and calls may be monitored

### 3. Calls to International Numbers

All International destinations are split into charge bands. There are 5 bands for International landlines and 3 for International mobiles. Find the country you want from our alphabetical list, and check the price against the charge bands shown below.

### International call charge bands

	Pence per minute rate		
	daytime	evenings	weekends
International landline Group 1	4	4	4
International landline Group 2	10	10	10
International landline Group 3	25	25	25
International landline Group 4	50	50	50
International landline Group 5	100	100	100
International Mobile A	20	20	20
International Mobile B	40	40	40
International Mobile C	100	100	100

	Int. landline group	Int. mobile group		Int. landline group	Int. mobile group		Int. landline group	Int. mobile group		Int. landline group	Int. mobile group		Int. landline group	Int. mobile group
Afghanistan	5	C	Costa Rica	3	B	Hungary	2	A	Morocco	3	B	Spain (incl. Canary Islands)	1	A
Albania	3	B	Cote d'Ivoire	4	C	Iceland	2	A	Mozambique	3	B	Sri Lanka	3	B
Algeria	3	B	Croatia	3	B	India	3	B	Myanmar	5	C	St Kitts & Nevis	3	B
Andorra	2	A	Cuba	4	C	Indonesia	3	B	Namibia	3	B	St Lucia	3	B
Angola	3	B	Cyprus	2	A	Iran	3	B	Nauru	4	C	St Vincent & the Grenadines	3	
Anguilla	3	B	Czech Republic	2	A	Iraq	4	C	Nepal	4	C		B	
Antigua & Barbuda	3	B	Denmark	1	A	Ireland	1	A	Netherlands	1	A	Sudan	3	B
Antilles (Netherlands)	3	B	Diego Garcia	4	C	Israel	2	A	New Caledonia	5	C	Suriname	5	C
Argentina	3	B	Djibouti	4	C	Italy	1	A	New Zealand	1	A	Swaziland	3	B
Armenia	2	A	Dominica	3	B	Jamaica	3	B	Nicaragua	3	B	Sweden	1	A
Aruba	4	C	Dominican Republic	2	A	Japan	2	A	Niger	4	C	Switzerland	1	A
Australia	1	A	East Timor	5	C	Jordan	3	B	Nigeria	3	B	Syria	3	B
Austria	1	A	Ecuador	2	A	Kazakhstan	4	C	Norfolk Island	3	B	Taiwan	2	A
Azerbaijan	3	B	Egypt	3	B	Kenya	3	B	North Korea	3	B	Tajikistan	3	B
Bahrain	2	A	El Salvador	5	C	Korea (South)	2	A	Norway	1	A	Tanzania	3	B
Bangladesh	3	B	Equatorial Guinea	5	C	Kuwait	3	B	Oman	4	C	Thailand	3	B
Barbados	4	C	Eritrea	5	C	Kyrgyzstan	4	C	Pakistan	3	B	Togo	5	C
Belarus	3	B	Estonia	2	A	Laos	4	C	Palestinian Nat Authority	5	C	Tonga	5	C
Belgium	1	A	Ethiopia	5	C	Latvia	3	B	Panama	3	B	Trinidad & Tobago	3	B
Belize	3	B	Falkland Islands	3	B	Lebanon	3	B	Papua New Guinea	5	C	Tunisia	3	B
Benin	4	C	Faroe Islands	2	A	Lesotho	5	C	Paraguay	3	B	Turkey	2	A
Bermuda	3	B	Fiji	4	C	Liberia	5	C	Peru	3	B	Turkmenistan	5	C
Bhutan	2	A	Finland	1	A	Libya	3	B	Philippines	2	A	Turks & Caicos Islands	3	B
Bolivia	3	B	France	1	A	Liechtenstein	2	A	Poland	2	A	Tuvalu	4	C
Bosnia	3	B	French Guiana	3	B	Lithuania	3	B	Portugal(Azores/Madeira)	1	A	UAE	3	B
Botswana	3	B	French Polynesia	4	C	Luxembourg	2	A	Puerto Rico	2	A	Uganda	3	B
Brazil	3	B	Gabon	4	C	Macao	3	B	Qatar	3	B	Ukraine	3	B
Brunei	3	B	Gambia	3	B	Macedonia	3	B	Reunion	5	C	Uruguay	3	B
Bulgaria	2	A	Georgia	4	C	Madagascar	5	C	Romania	3	B	USA	1	A
Burkina Faso	4	C	Germany	1	A	Malawi	3	B	Russia	3	B	Uzbekistan	5	C
Burundi	3	B	Ghana	3	B	Malaysia	2	A	Rwanda	5	C	Vanuatu	4	C
Cambodia	5	C	Gibraltar	2	A	Maldives	4	C	Samoa (Western)	4	C	Venezuela	2	A
Cameroon	3	B	Greece	1	A	Mali	5	C	Sao Tome and Principe	5	C	Vietnam	5	C
Canada	1	A	Greenland	5	C	Malta	2	A	Saudi Arabia	3	B	Virgin Islands (UK)	2	A
Cape Verde	5	C	Grenada	3	B	Martinique	5	C	Senegal	5	C	Virgin Islands (US)	2	A
Cayman Islands	3	B	Guadeloupe	5	C	Mauritania	5	C	Serbia & Montenegro	3	B	Yemen	4	C
Chile	2	A	Guatemala	2	A	Mauritius	4	C	Seychelles	5	C	Zambia	3	B
China	1	A	Guinea Bissau	4	C	Mayotte	5	C	Sierra Leone	4	C	Zimbabwe	3	B
Colombia	2	A	Guinea	3	B	Mexico	2	A	Singapore	2	A			
Comoros	5	C	Guyana	4	C	Moldova	3	B	Slovak Republic	2	A			
Congo (Dem Rep of)	4	C	Haiti	4	C	Monaco	2	A	Slovenia	2	A			
Congo	5	C	Honduras	3	B	Mongolia	5	C	Somalia	3	B			
Cook Islands	5	C	Hong Kong	2	A	Montserrat	3	B	South Africa	2	A			

**Other calls**

**4. Calls to Non-Geographic services and Premium Rate numbers**

Phone calls are split into multiple charge bands. To find out the cost for the number you are dialling first find the number from our number list below, check the charge band next to the number and then look up the charge band in our pricing tables to find out the cost.

Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band
0500	Freefone	070064	pn2	070138	pn10	070197	pn12	07021428	j	070246	pn10
0551100	g6	070065	f	070139	pn4	070198	pn13	07021429	j	070250	pn11
0551140	g21	070066	k	070140	pn1	070199	pn4	0702143	j	070251	pn12
0551143	g21	070069	c	070141	pn2	07020	d	0702144	j	070252	e
0551144	g21	07007	k	070142	pn10	0702100	Non-Geo Nat	0702145	k	070253	f
0551145	g21	07008	pn2	070143	pn4	0702101	Non-Geo Nat	0702146	k	070254	pn13
0551146	g21	070081	pn4	070144	pn6	07021020	Non-Geo Nat	07021470	k	070255	pn5
0551147	g21	070082	pn3	070146	pn5	07021021	Non-Geo Nat	07021471	k	070269	pn2
0551148	g21	070083	pn2	070147	k	07021022	Non-Geo Nat	07021472	k	070280	pn9
0551149	g21	070084	pn7	070148	pn6	07021023	Non-Geo Nat	07021473	k	070282	pn8
0551650	g21	070085	d	070149	pn8	07021024	Non-Geo Nat	07021474	k	070283	<b>pn10</b>
0551655	g21	070086	j	070150	pn7	07021025	c	07021475	pn1	070284	j
0551660	g21	070087	k	070151	pn7	07021026	c	07021476	pn1	070285	k
0551665	g21	07009	d	070152	pn7	07021027	c	07021477	pn1	070286	pn1
0555508	g6	07010	pn10	070153	pn9	07021028	c	07021478	pn1	070287	pn2
055883	g6	070110	j	070154	pn10	07021029	c	07021479	pn1	070288	d
056	g21	070111	pn2	070155	k	0702103	c	0702148	pn1	070289	d
07000	d	070112	k	070156	pn2	0702104	c	0702149	pn1	070290	f
07001	d	070113	pn2	070157	pn11	0702105	d	070215	j	070292	j
07002	Non-Geo Nat	070114	pn2	070158	pn12	0702106	d	070216	k	070293	pn5
070030	k	070115	k	070159	pn1	07021070	d	070218	k	070294	e
070031	j	070116	pn2	070162	d	07021071	d	070219	k	070295	k
070032	pn3	070117	j	070163	Non-Geo Nat	07021072	d	070220	pn3	070296	e
070033	pn3	070118	pn1	070164	f	07021073	d	070221	f	070297	j
070034	pn3	070119	k	070165	k	07021074	d	070222	pn2	070298	c
070035	Non-Geo Nat	070120	k	070166	pn2	07021075	e	070223	k	070300	j
070036	d	070121	pn2	070167	pn1	07021076	e	070224	j	070301	k
070037	k	070122	j	070168	pn2	07021077	e	070225	pn3	070303	pn2
070039	f	070123	pn2	070169	k	07021078	e	070226	pn3	070304	k
07004	Non-Geo Nat	070124	d	07017	pn10	07021079	e	070227	pn3	070306	pn10
070050	pn4	070125	j	070180	k	0702108	e	070228	pn5	070307	d
070051	pn2	070126	d	070181	c	0702109	e	070230	pn10	070309	k
070052	k	070127	k	070182	pn2	070211	k	070231	pn3	070310	k
070053	j	070128	pn2	070183	e	070213	pn3	070232	pn4	070311	d
070054	j	070129	pn2	070184	pn12	0702140	f	070233	pn10	070312	k
070055	d	070130	pn1	070185	j	0702141	f	070234	pn6	070313	k
070056	j	070131	pn2	070189	pn14	07021420	f	070235	pn8	070314	f
070057	pn3	070132	pn1	070190	j	07021421	f	070238	pn2	070315	k
070058	d	070133	pn5	070191	pn5	07021422	f	070239	k	070316	f
070059	k	070134	pn4	070192	pn6	07021423	f	070240	pn13	070317	k
070060	d	070135	e	070193	pn8	07021424	f	070241	c	070318	pn4
070061	Non-Geo Nat	070136	pn6	070194	pn9	07021425	j	070242	pn9	070319	pn2
070063	k	070137	pn3	070195	pn10	07021426	j	070244	pn1	070321	k
				070196	pn11	07021427	j	070245	d	070322	k

070323	k	070462	pn3	070617	pn7	070795	j	070944	pn9	076545	ff9
070324	k	070463	pn3	070618	f	070796	d	070945	j	076546	ff9
070333	pn7	0704640	pn3	070619	pn7	070797	k	070946	pn2	076591	r
070344	pn2	0704641	pn3	070690	pn7	070798	pn7	070947	k	076592	r
070390	f	0704642	pn3	070691	pn6	070799	j	070948	e	076593	Freefone
070391	k	0704643	pn3	070693	j	070800	pn1	070949	k	076594	r
070392	f	0704644	pn3	070694	k	070801	pn5	070965	pn2	076595	r
070393	d	0704645	pn3	070695	pn7	070802	pn7	070966	pn2	076596	Freefone
070394	d	0704646	pn3	070696	pn1	070803	k	070967	pn2	076598	r
070395	j	0704647	pn3	070697	d	070807	j	070968	pn7	076599	Freefone
070396	d	0704648	pn3	070699	k	070808	j	070969	pn12	07660	ff9
070397	pn13	0704649	pn3	070700	pn5	070809	d	070990	d	07661	ff10
070398	f	070465	e	070701	j	070810	pn2	070992	f	076637	ff9
070400	pn2	070467	pn2	070702	pn7	070811	j	070994	pn2	076661	ff9
070401	pn2	070468	e	070703	k	070812	pn3	070995	k	076662	ff9
070402	pn3	070469	f	070704	d	070813	pn3	070996	k	076663	ff9
070403	pn3	070490	pn2	070705	k	070815	pn2	070998	pn2	076664	ff9
070404	k	070491	d	070706	pn6	070817	pn2	070999	pn2	076665	ff9
070405	k	070492	pn7	070707	k	070818	j	07600	Freefone	076666	ff10
070406	pn3	070493	pn10	070708	pn2	070819	f	076020	Freefone	076667	ff9
070407	pn4	070494	f	070709	k	070890	Non-Geo Nat	076230	ff8	076668	ff9
070408	pn7	070495	pn4	070710	j	070891	d	076231	ff9	076690	ff9
070409	k	070496	pn4	070711	Non-Geo Nat	070892	j	076232	Freefone	076691	ff9
070411	pn3	070497	pn2	070712	j	070893	pn1	076233	r	076692	ff9
070412	pn2	070500	k	070713	j	070895	pn2	076234	ff9	076698	ff10
070413	e	070501	k	070714	j	070896	pn7	076235	r	076699	ff10
070414	e	070502	k	070715	j	070897	pn3	076236	r	076810	ff8
070415	e	070503	k	070716	j	070898	d	076237	ff9	076814	ff8
070416	e	070504	j	070717	j	070899	k	076238	r	076818	ff8
070417	pn7	070505	k	070718	j	070901	k	076239	r	076930	r
070418	e	070506	k	070719	k	070902	pn2	07624	UK Mobile	076931	Freefone
070419	pn1	070507	k	07074	k	070903	pn3	076251	ff9	076932	r
070421	pn7	070508	k	070750	k	070904	pn4	076252	ff9	076933	r
070423	pn7	070509	k	070751	k	070905	pn6	076253	ff9	076934	r
070424	pn2	07051	j	070752	d	070906	j	076254	ff9	076935	r
070425	pn7	070590	pn1	070753	j	070907	pn2	076255	ff9	076936	r
070426	k	070591	j	070754	f	070908	k	076256	ff9	076937	r
070430	k	070592	k	070755	d	070909	k	076257	ff10	076938	r
070431	k	070593	k	070756	d	07091	k	076260	Freefone	076939	r
070433	k	070594	pn7	070757	k	070920	k	076261	ff9	07699	Non-Geo Loc
070438	j	070595	j	070758	pn4	070921	k	076262	ff9	07701	UK Mobile
070439	j	070596	k	070759	pn2	070922	k	076263	ff10	07702	UK Mobile
070440	k	070597	k	070770	pn2	070923	k	076264	r	07703	UK Mobile
070441	pn1	070598	k	070772	d	070924	k	076265	r	07704	UK Mobile
070442	pn2	070599	k	070773	k	070925	k	076266	ff10	07705	UK Mobile
070444	d	07060	pn1	070774	j	070926	k	076267	ff3	07706	UK Mobile
070445	k	070610	j	070775	k	070927	k	076268	r	07707	UK Mobile
070446	pn2	070611	pn1	070777	k	070928	k	076269	r	07708	UK Mobile
070447	f	070612	k	070778	pn10	070929	k	07640	r	07709	UK Mobile
070449	k	070613	d	070790	k	070940	pn2	076440	r	07710	UK Mobile
070455	pn7	070614	j	070792	k	070941	pn4	076441	r	07711	UK Mobile
070460	j	070615	k	070793	pn2	070942	k	076542	ff9	07712	UK Mobile
070461	k	070616	f	070794	pn3	070943	k	076543	ff9	07713	UK Mobile

07714	UK Mobile	07751	UK Mobile	077858	UK Mobile	078363	UK Mobile	07891	UK Mobile	07958	UK Mobile
07715	UK Mobile	07752	UK Mobile	077859	UK Mobile	078364	UK Mobile	07896	UK Mobile	07959	UK Mobile
07716	UK Mobile	07753	UK Mobile	07786	UK Mobile	078365	UK Mobile	07897	UK Mobile	07960	UK Mobile
07717	UK Mobile	07754	UK Mobile	07787	UK Mobile	078366	UK Mobile	07898	UK Mobile	07961	UK Mobile
07718	UK Mobile	077552	UK Mobile	07788	UK Mobile	078367	UK Mobile	07899	UK Mobile	07962	UK Mobile
07719	UK Mobile	077553	UK Mobile	07789	UK Mobile	078368	c	07900	UK Mobile	07963	UK Mobile
07720	UK Mobile	077554	UK Mobile	07790	UK Mobile	078369	Non-Geo Nat	07901	UK Mobile	07966	UK Mobile
077210	UK Mobile	077555	UK Mobile	07791	UK Mobile	07837	UK Mobile	07903	UK Mobile	07967	UK Mobile
077211	c	07756	UK Mobile	07792	UK Mobile	07838	UK Mobile	07904	UK Mobile	07968	UK Mobile
077212	UK Mobile	07757	UK Mobile	07793	UK Mobile	07840	UK Mobile	07905	UK Mobile	07969	UK Mobile
077213	UK Mobile	07758	UK Mobile	07794	UK Mobile	07841	UK Mobile	07906	UK Mobile	07970	UK Mobile
077214	UK Mobile	07759	UK Mobile	07795	UK Mobile	07842	UK Mobile	07908	UK Mobile	07971	UK Mobile
077215	UK Mobile	07760	UK Mobile	07796	UK Mobile	07843	UK Mobile	07909	UK Mobile	07973	UK Mobile
077216	UK Mobile	07761	UK Mobile	07797	f	07844	UK Mobile	07910	UK Mobile	07974	UK Mobile
077217	UK Mobile	07762	UK Mobile	07798	UK Mobile	07845	UK Mobile	07911	f	07976	UK Mobile
077218	UK Mobile	07763	UK Mobile	07799	UK Mobile	07846	UK Mobile	07913	UK Mobile	07977	UK Mobile
077219	UK Mobile	07764	UK Mobile	07800	UK Mobile	07847	UK Mobile	07914	UK Mobile	07979	UK Mobile
07722	UK Mobile	07765	UK Mobile	07801	UK Mobile	07848	UK Mobile	07915	UK Mobile	07980	UK Mobile
07723	UK Mobile	07766	UK Mobile	07802	UK Mobile	07849	UK Mobile	07916	UK Mobile	07981	UK Mobile
07724	UK Mobile	077670	UK Mobile	07803	UK Mobile	07850	UK Mobile	07917	UK Mobile	07984	UK Mobile
07725	UK Mobile	077671	UK Mobile	07804	UK Mobile	07851	UK Mobile	07918	UK Mobile	07985	UK Mobile
07726	UK Mobile	077672	UK Mobile	07805	UK Mobile	07852	UK Mobile	07919	UK Mobile	07986	UK Mobile
07727	UK Mobile	077673	UK Mobile	07806	UK Mobile	07853	UK Mobile	07920	UK Mobile	07987	UK Mobile
07728	UK Mobile	077674	UK Mobile	07807	UK Mobile	07854	UK Mobile	07921	UK Mobile	07988	UK Mobile
07729	UK Mobile	077675	UK Mobile	07808	UK Mobile	07855	UK Mobile	07922	UK Mobile	07989	UK Mobile
07730	UK Mobile	077676	UK Mobile	07809	UK Mobile	07859	UK Mobile	07929	UK Mobile	07990	UK Mobile
07731	UK Mobile	077677	UK Mobile	07810	UK Mobile	07860	UK Mobile	07930	UK Mobile	07999	UK Mobile
07732	UK Mobile	077678	UK Mobile	07811	UK Mobile	07861	UK Mobile	07931	UK Mobile	0800	Freefone
07733	UK Mobile	077679	UK Mobile	07812	UK Mobile	07862	UK Mobile	07932	UK Mobile	0808	Freefone
07734	UK Mobile	07768	UK Mobile	07813	UK Mobile	07863	UK Mobile	07933	UK Mobile	08440010	i22
07735	UK Mobile	07769	UK Mobile	07814	UK Mobile	07865	UK Mobile	07939	UK Mobile	08440011	i23
07736	UK Mobile	07770	UK Mobile	07815	UK Mobile	07866	UK Mobile	07940	UK Mobile	08440012	i24
07737	UK Mobile	07771	UK Mobile	07816	UK Mobile	07867	UK Mobile	07941	UK Mobile	08440013	i25
07738	UK Mobile	07772	UK Mobile	07817	UK Mobile	07868	UK Mobile	07944	UK Mobile	08440014	i26
07739	UK Mobile	07773	UK Mobile	07818	UK Mobile	07869	UK Mobile	07946	UK Mobile	08440024	i4
07740	UK Mobile	07774	UK Mobile	07819	UK Mobile	07870	UK Mobile	07947	UK Mobile	08440030	i3
07741	UK Mobile	07775	UK Mobile	07820	UK Mobile	07871	UK Mobile	07949	UK Mobile	08440031	i4
07742	UK Mobile	07776	UK Mobile	07821	UK Mobile	07875	UK Mobile	07950	UK Mobile	08440032	i5
07743	UK Mobile	07778	UK Mobile	07823	UK Mobile	07876	UK Mobile	07951	UK Mobile	08440033	i8
077442	UK Mobile	07779	UK Mobile	07824	UK Mobile	07877	UK Mobile	07952	UK Mobile	08440034	i16
077443	UK Mobile	07780	UK Mobile	07825	UK Mobile	07878	UK Mobile	07953	UK Mobile	08440035	i17
077444	UK Mobile	07781	f	07826	UK Mobile	07879	UK Mobile	07955	UK Mobile	08440036	i18
077445	UK Mobile	07782	UK Mobile	07827	UK Mobile	07880	UK Mobile	079560	UK Mobile	08440037	i19
077446	UK Mobile	07783	UK Mobile	07828	UK Mobile	07881	UK Mobile	079561	UK Mobile	08440038	i20
077447	UK Mobile	07784	UK Mobile	07830	UK Mobile	07882	UK Mobile	079562	UK Mobile	08440039	i21
077448	UK Mobile	077850	UK Mobile	07831	UK Mobile	07883	UK Mobile	079563	UK Mobile	08440040	i13
077449	UK Mobile	077851	UK Mobile	07832	UK Mobile	07884	UK Mobile	079564	UK Mobile	08440055	i14
07745	UK Mobile	077852	UK Mobile	07833	UK Mobile	07885	UK Mobile	079565	UK Mobile	08440077	i5
07746	UK Mobile	077853	UK Mobile	07834	UK Mobile	07886	UK Mobile	079566	UK Mobile	084404	g5
07747	UK Mobile	077854	UK Mobile	07835	UK Mobile	07887	UK Mobile	079567	f	08440500	i5
07748	UK Mobile	077855	UK Mobile	078360	c	07888	UK Mobile	079568	UK Mobile	08440501	i8
07749	UK Mobile	077856	c	078361	Non-Geo Nat	07889	UK Mobile	079569	UK Mobile	08440502	i1
07750	UK Mobile	077857	UK Mobile	078362	UK Mobile	07890	UK Mobile	07957	UK Mobile	08440503	i5

08440504	i8	08440580	i15	0844423	g11	0844495	g6	0844587	g6	0844727	g8
08440505	i13	08440581	i24	0844424	g11	0844497	g6	0844588	g6	0844728	g8
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08440512	i16	08440595	i4	0844430	g10	0844511	g16	0844594	g10	0844735	g11
08440513	i14	08440599	i1	0844431	g10	0844512	g16	0844595	g10	0844736	g11
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08440517	i13	0844091	i3	0844437	g10	0844517	g16	0844600	g8	0844741	g9
08440518	i18	0844092	g4	0844438	g10	0844520	g17	0844603	g8	0844742	g9
08440519	i14	08440921	i15	0844439	g10	0844522	g17	0844605	g8	0844743	g9
08440521	i1	0844093	g4	0844440	g6	0844524	g17	0844606	g8	0844744	g9
08440522	i13	0844094	g4	0844441	g6	0844525	g8	0844608	g8	0844745	g9
08440523	i15	08440941	i4	0844443	g6	0844526	g17	0844609	g8	0844747	g9
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08440529	i26	0844096	g4	0844448	g6	0844531	g18	0844618	g9	0844757	g8
0844053	i3	08440961	i1	0844449	g6	0844533	g18	0844619	g9	0844759	g8
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08440544	i15	0844098	i1	0844451	g6	0844536	g18	0844622	g10	0844761	g9
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0844057	i15	0844415	g6	0844484	g6	0844581	g6	0844721	g8	0844785	g20
08440570	i14	0844416	g6	0844485	g6	0844582	g6	0844722	g8	0844786	g20
08440571	i22	0844417	g6	0844488	g6	0844583	g6	0844723	g8	0844787	g20
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08440577	i23	0844419	g6	0844490	g6	0844585	g6	0844725	g8	0844789	g20
08440579	i24	0844421	g11	0844494	g6	0844586	g6	0844726	g8	0844790	g9

0844799	g9	0844900	g11	087011	Non-Geo Nat	0871237	g7	0871352	g15	0871455	g13
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0844810	g6	0844904	g11	087015	Non-Geo Nat	0871245	g7	0871361	g15	0871477	g7
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0844822	g6	0844908	g11	0870187	g2	0871251	g7	0871366	g15	0871490	g14
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0844830	g9	0844911	g10	0870189	Non-Geo Nat	0871254	g7	0871368	g15	0871494	g14
0844831	g9	0844912	g10	087019	Non-Geo Nat	0871256	g7	087137	g13	0871495	g14
0844832	g9	0844916	g10	08702	Non-Geo Nat	0871257	g7	0871370	g13	0871496	g14
0844833	g9	0844918	g10	08703	Non-Geo Nat	0871258	g7	0871371	g13	0871499	g14
0844834	g9	0844919	g10	08704	Non-Geo Nat	0871259	g7	0871374	g13	0871500	g7
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0844836	g9	0844927	g11	08706	Non-Geo Nat	0871263	g7	0871376	g13	0871502	g7
0844837	g9	0844970	g9	08707	Non-Geo Nat	0871264	g7	0871381	g14	0871503	g7
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0844839	g9	0844972	g9	08709	Non-Geo Nat	0871272	g7	0871384	g14	0871505	g7
0844840	g6	0844973	g9	08710	i2	0871273	g7	0871385	g14	0871507	g7
0844841	g6	0844974	g9	0871010	i2	0871280	g7	0871386	g14	0871510	g12
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0844845	g6	0844976	g9	08710442	i11	0871286	g7	0871389	g14	0871512	g12
0844848	g6	0844977	g9	08710500	i2	087129	g12	0871391	g12	0871513	g12
0844850	g6	0844978	g9	08710511	i10	0871290	g12	0871393	g12	0871514	g12
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0844886	g6	0845	Non-Geo Loc	08710977	i12	0871327	g12	087142	g7	0871528	g7
0844888	g6	087000	Non-Geo Nat	08710988	i2	087133	g15	0871421	g7	0871531	g12
0844889	g6	087001	Non-Geo Nat	08712	g7	0871334	g15	0871423	g7	0871533	g12
0844890	g10	087002	Non-Geo Nat	0871207	g7	0871336	g15	0871426	g7	0871537	g12
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0844893	g10	087004	Non-Geo Nat	0871216	g7	087134	g15	087143	g7	087154	g6
0844894	g10	087005	Non-Geo Nat	0871217	g7	0871342	g15	0871430	g7	0871540	g6
0844895	g10	087006	Non-Geo Nat	0871219	g7	0871346	g15	087145	g13	0871542	g6
0844896	g10	087007	Non-Geo Nat	0871220	g7	0871348	g15	0871451	g13	0871547	g6
0844897	g10	087008	Non-Geo Nat	0871224	g7	0871349	g15	0871452	g13	0871548	g6
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0871551	g14	0871642	g12	0871780	g7	0871996	g7	090092	p5	090129	ff13
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0871558	g14	0871654	g15	0871800	g13	090005	p22	090099	p10	0901319	p29
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0871560	g7	0871660	g7	0871802	g13	090007	ff20	090101	ff2	090133	p9
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0871587	g6	0871677	g13	0871855	g7	090037	p5	090106	p7	090144	g1
0871588	g6	0871679	g13	0871856	g14	090038	p7	090107	ff6	090145	mm3
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0871595	g7	0871687	ff15	0871859	g14	09004	m	0901100	ff1	090147	p7
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0871607	g12	0871714	g7	087188	g14	090077	p5	090112	ff1	090157	p13
087161	g14	0871719	g7	0871882	g14	090078	p6	090113	ff2	090158	ff12
0871612	g14	087172	g7	0871883	g14	0900790	p7	090114	n	090159	p4
0871613	g14	087173	g7	087190	g7	0900791	p7	090115	ff2	090160	p7
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0871632	g14	0871756	g12	0871981	g7	090084	p5	090123	p7	090170	p10
0871633	g14	0871757	g12	0871983	g7	090087	ff19	090124	p6	090171	p9
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090176	ff17	090413	ff26	0905051	p4	090543	p11	090597	p15	090650	p0
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0901805	ff0	090422	p22	090507	p8	090552	ff0	090606	p0	090659	p0
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090187	ff16	090433	p16	090518	p8	090563	p21	090617	p0	0906700	p5
090188	p6	090434	ff12	090519	ff6	090564	p13	090618	p5	0906701	p5
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090193	p5	090439	p19	090524	p24	090569	p12	090623	g1	0906707	p5
090194	ff20	090440	p26	090525	p13	090570	p26	090624	m	0906708	p5
090195	ff1	090441	ff0	0905260	p22	090571	p14	090625	p5	0906709	p5
090196	p12	090442	ff14	0905261	p22	090572	p6	090626	p3	090671	p5
090197	ff24	090443	ff16	0905262	p22	090573	p11	090627	p6	090672	p5
090198	p9	090444	p3	0905263	p22	090574	p15	090628	p7	090673	p3
090199	p14	090445	ff13	0905264	p22	090575	p23	090629	p6	090674	p5
090200	p5	090446	p32	0905265	p22	090576	p19	090630	p5	090675	p8
090208	p5	090447	p18	0905266	p22	090577	p12	090631	m	090676	p5
09021	p5	090448	ff27	0905267	p22	090578	p20	090632	p5	090677	p3
090229	p5	090449	ff21	0905268	p22	090579	p29	090633	p7	090678	p3
090251	p5	090450	p30	090527	p20	090580	p0	090634	p0	090679	p5
090290	p5	090452	p36	090528	p23	090581	p8	090635	p5	09068	p7
090298	p6	090453	p35	090529	p19	090582	p18	090636	p7	090690	p0
090400	p16	090454	p34	090530	p12	090583	p10	090637	m	090691	p3
090401	p10	090455	ff25	090531	p13	090584	p6	090638	m	090692	p5
090402	p7	090484	p13	090532	p14	090585	ff2	090639	m	090693	m
090403	p5	090486	ff26	090533	p15	090586	p30	090640	p0	090694	p9
090404	ff21	090488	p31	090534	p16	090587	p9	090641	p5	090695	p8
090405	p26	090494	p27	090535	p17	090588	p17	090642	m	090696	p3
090406	p14	090496	p14	090536	p18	090589	p5	090643	p4	090697	p5
090407	p9	090500	p0	090537	p26	090590	p12	090644	g1	090698	m
090408	p3	090501	p9	090538	p0	090591	p27	090645	p1	090699	p3
090409	p6	090502	p6	090539	p28	090592	p10	090646	p0	090700	p0
090410	ff25	090503	p10	090540	p7	090593	p14	090647	p7	090701	p3
090411	p21	090504	n	090541	p9	090594	p7	090648	m	090702	p6
090412	p8	0905050	p5	090542	p5	090595	p6	090649	m	090703	p3

090704	p6	090806	ff6	090890	p25	090948	ff14	0911002	p22	0911239	p14
090705	p5	090807	ff16	090897	p25	090949	p4	0911003	p22	0911240	p15
090706	p7	090808	p0	090898	p19	090950	p13	0911004	p22	0911241	p15
090707	p8	090809	p15	090899	p11	090951	p0	0911005	p22	0911242	p15
090708	p4	090810	p7	090900	p5	090952	p5	0911007	p22	0911243	p15
090709	p1	090811	p3	090901	n	090953	p7	0911008	p22	0911244	p15
090710	p3	090812	p0	090902	p0	090954	ff13	0911009	p22	0911245	p15
090711	g1	090813	ff21	090903	g1	090955	p23	091101	p20	0911246	p15
090712	p0	090814	p16	090904	p3	090956	p24	091102	g3	0911247	p15
090713	p7	090815	p17	090905	ff2	090957	ff11	091103	ff21	0911248	p15
090714	p3	090816	p18	090906	p3	090958	p20	091104	p9	0911249	p15
090715	p0	090817	p21	090907	p3	090959	p7	091105	p25	0911250	p16
090716	p24	090818	ff14	090908	g1	090960	p7	091106	p19	0911251	p16
090717	p9	090819	p23	0909088	g1	090961	p3	091107	p9	0911252	p16
090718	p8	090820	p8	090909	p7	090962	p13	091108	ff14	0911253	p16
090719	ff21	090821	ff13	090910	p3	090963	p19	091109	p22	0911254	p16
090720	p25	090822	p4	090911	p5	090964	p0	091110	p0	0911255	p16
090721	ff13	090823	p24	090912	p5	090965	p0	091111	p26	0911256	p16
090722	ff13	090824	ff21	090913	p5	090966	p3	0911120	p9	0911257	p16
090723	p4	090825	ff11	090914	p5	090967	p8	0911121	p9	0911258	p16
090724	p5	090826	p26	090915	p5	090968	p18	0911122	p9	0911259	p16
090726	p0	090827	p10	090916	p5	090969	p0	0911123	p9	091126	p10
090730	p25	090828	ff19	090917	p5	090970	ff0	0911124	p9	091127	p15
090737	p3	090829	p22	090918	p5	090971	p21	0911125	p9	091128	p7
090740	p5	090830	ff0	090919	p5	090972	p8	0911126	p9	091129	p8
090743	p23	090831	p0	090920	p6	090973	p22	0911128	p9	091130	ff2
090744	p11	090832	p3	090921	p6	090974	p10	0911129	p9	091131	p6
090755	p22	090833	p15	090922	p7	090975	p8	091113	n	091132	p5
090756	ff26	090834	p16	090923	p1	090976	p25	091114	p6	091133	p14
090757	p0	090835	ff21	090924	p3	090977	p0	091115	p10	091134	mm4
090762	p3	090836	ff14	090925	ff6	090978	p5	091116	p5	091135	p10
090770	ff21	090837	p19	090926	p14	090979	p0	091117	p7	091136	p7
090777	p10	090838	ff2	090927	p6	090980	p11	091118	p8	091137	p11
090778	p0	090839	p0	090928	ff1	090981	p6	091119	p3	091138	p24
090790	ff2	090840	p3	090929	p5	090982	p12	091120	p6	091139	p13
0907910	ff0	090841	n	090930	p1	090983	p28	091121	p13	091140	ff13
0907917	ff0	090842	p12	090931	p1	090984	p3	0911220	p13	091141	n
0907919	ff0	090843	ff21	090932	p1	090985	p3	0911221	p13	091142	mm5
0907920	ff1	090848	ff17	090933	p1	090986	p10	0911222	p13	091143	p13
0907927	ff1	090852	p36	090934	p1	090987	p16	0911223	p13	091144	p0
0907929	ff1	090858	ff12	090935	p1	090988	p5	0911225	p13	091145	p16
0907930	ff6	090859	ff17	090936	p7	090989	p7	0911226	p13	091146	p21
0907931	ff6	090860	ff12	090937	p8	090990	p3	0911227	p13	091147	p3
0907933	ff6	090861	p30	090938	p1	090991	p8	0911228	p13	091148	p23
0907935	ff6	090868	p20	090939	p3	090992	p5	0911229	p13	091149	p14
0907937	ff6	090870	p26	090940	m	090993	p3	0911230	p14	091150	p12
0907939	ff6	090878	p14	090941	p9	090994	p7	0911231	p14	091151	p12
090800	p6	090879	ff2	090942	p22	090995	p9	0911232	p14	091152	p6
090801	p3	090880	ff19	090943	p15	090996	p0	0911233	p14	091153	mm7
090802	ff13	090881	m	090944	p11	090997	p3	0911234	p14	091154	p10
090803	p12	090882	p14	090945	p5	090998	p3	0911235	p14	091155	p12
090804	ff1	090886	p9	090946	p7	0911000	p22	0911237	p14	091156	p8
090805	p11	090887	p8	090947	ff12	0911001	p22	0911238	p14	091157	p12

091158	p6
091159	p5
091160	p3
091161	p0
091162	g3
091163	mm6
091164	p27

091165	p32
091166	p15
091167	p31
091168	p7
091169	p13
091170	p12
091171	p20

091172	p8
091173	p5
091174	m
091175	p3
091176	p0
091177	ff21
091178	p12

091184	p21
091185	p18
091186	p17
091187	p17
091188	p25
091189	p19
091190	p5

091191	p9
091192	p31
091193	p14
091194	p4
091195	p29
091196	p16
091197	g1

091198	p27
091199	p32

**Non-Geographic services and Premium Rate number Pricing Tables**

**Non-geographic numbers – pence per minute**

Calls are charged per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
Freefone e.g. 0800	0	0	0
Non-Geographic Local e.g. 0845	3	3	3
Non-Geographic National e.g. 0870	6	6	6

**Premium number charge bands – pence per minute**

Calls charges are calculated per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
p0 - Premium Rate	150	150	150
p1 - Premium Rate	49	39	39
p2 - Premium Rate	50	45	45
p3 - Premium Rate	100	100	100
p4 - Premium Rate	49	49	49
p5 - Premium Rate	50	50	50
p6 - Premium Rate	25	25	25
p7 - Premium Rate	60	60	60
p8 - Premium Rate	75	75	75
p9 - Premium Rate	10	10	10
p10 - Premium Rate	35	35	35

p11 - Premium Rate	130	130	130
p12 - Premium Rate	15	15	15
p13 - Premium Rate	20	20	20
p14 - Premium Rate	30	30	30
p15 - Premium Rate	40	40	40
p16 - Premium Rate	45	45	45
p17 - Premium Rate	55	55	55
p18 - Premium Rate	65	65	65
p19 - Premium Rate	70	70	70
p20 - Premium Rate	80	80	80
p21 - Premium Rate	85	85	85
p22 - Premium Rate	90	90	90
p23 - Premium Rate	95	95	95
p24 - Premium Rate	110	110	110
p25 - Premium Rate	120	120	120
p26 - Premium Rate	140	140	140
p27 - Premium Rate	5	5	5
p28 - Premium Rate	38	25	13
p29 - Premium Rate	28	14	14
p30 - Premium Rate	55	35	35
p31 - Premium Rate	13	13	13
p32 - Premium Rate	18	18	18
p33 - Premium Rate	125	125	125

**Premium number charge bands – fixed charge + pence per minute**  
Each call has a fixed charge to cover the first 60 seconds, and also a pence per minute charge for any additional time beyond 60 seconds.

Charge band	Duration based charging			Fixed charge for first 60 seconds		
	Pence per minute rate			Pence per call		
	daytime	evenings	weekends	daytime	evenings	weekends
p34 - Premium Rate	60	60	60	60	60	60
p35 - Premium Rate	50	50	50	50	50	50
p36 - Premium Rate	45	45	45	45	45	45

**Personal numbering/messaging services price bands - pence per minute**  
Calls are charged per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
pn1 - Personal Numbering	24	16	8
pn2 - Personal Numbering	50	50	50
pn3 - Personal Numbering	49	39	39
pn4 - Personal Numbering	26	26	26
pn5 - Personal Numbering	17	17	17
pn6 - Personal Numbering	20	20	20
pn8 - Personal Numbering	20	20	20
pn9 - Personal Numbering	24	24	24
pn10 - Personal Numbering	35	35	35
pn11 - Personal Numbering	39	29	29
pn12 - Personal Numbering	27	27	27
pn13 - Personal Numbering	39	39	39
pn14 - Personal Numbering	30	30	30

c - Messaging Services	13	8	4
d - Messaging Services	17	10	10
e - Messaging Services	5	5	5
f - Messaging Services	30	20	10
j - Messaging Services	32	22	11
k - Messaging Services	38	25	13
m - Messaging Services	41	29	29
n - Messaging Services	15	15	15
r - Messaging Services	8	4	3

**Calls to Internet services – pence per minute**

Calls charges are calculated per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
i1 - Internet Services	5	5	5
i2 - Internet Services	10	10	10
i3 - Internet Services	1	1	1
i4 - Internet Services	2	2	2
i5 - Internet Services	3	3	3
i8 - Internet Services	4	4	4
i9 - Internet Services	6	6	6
i10 - Internet Services	7	7	7
i11 - Internet Services	8	8	8
i12 - Internet Services	9	9	9
i13 - Internet Services	3	2	1
i14 - Internet Services	4	2	1
i15 - Internet Services	4	1	1
i16 - Internet Services	4	4	4
i17 - Internet Services	4	1	1
i18 - Internet Services	4	1	1
i19 - Internet Services	4	1	1
i20 - Internet Services	3	1	1
i21 - Internet Services	3	1	1
i22 - Internet Services	3	1	1
i23 - Internet Services	3	1	1
i24 - Internet Services	3	1	1
i25 - Internet Services	3	1	1
i26 - Internet Services	4	2	1
g1 - Services	6	3	3
g2 - Services	5	3	2
g4 - Services	2	1	1
g5 - Services	1	1	1

**Calls not including internet services – pence per minute**

Calls are charged per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
g6 - Services	5	5	5
g7 - Services	10	10	10
g8 - Services	1	1	1
g9 - Services	2	2	2
g10 - Services	3	3	3
g11 - Services	4	4	4
g12 - Services	6	6	6
g13 - Services	7	7	7
g14 - Services	8	8	8
g15 - Services	9	9	9
g16 - Services	2	1	1
g17 - Services	3	2	1
g18 - Services	4	1	1
g19 - Services	4	2	1
g20 - Services	5	3	2
g21 - Services	5	2	1

**Calls to paging services – pence per minute**

Call are charged per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
ff3 - Fixed Fee Calls	25	14	14
ff8 - Fixed Fee Calls	19	19	19
ff9 - Fixed Fee Calls	43	43	43
ff10 - Fixed Fee Calls	26	26	26

**Fixed fee premium rate services - fixed charge**

The following charge bands have a single fixed cost for each call no matter how long you spend on the call.

Charge band	Pence per call rate		
	daytime	evenings	weekends
ff0 - Fixed Fee Calls	10	10	10
ff1 - Fixed Fee Calls	25	25	25
ff2 - Fixed Fee Calls	50	50	50
ff6 - Fixed Fee Calls	30	30	30
ff11 - Fixed Fee Calls	60	60	60
ff12 - Fixed Fee Calls	75	75	75
ff13 - Fixed Fee Calls	100	100	100
ff14 - Fixed Fee Calls	90	90	90
ff16 - Fixed Fee Calls	15	15	15
ff17 - Fixed Fee Calls	20	20	20
ff18 - Fixed Fee Calls	35	35	35
ff19 - Fixed Fee Calls	40	40	40
ff20 - Fixed Fee Calls	45	45	45
ff21 - Fixed Fee Calls	150	150	150
ff24 - Fixed Fee Calls	80	80	80
ff25 - Fixed Fee Calls	120	120	120
ff26 - Fixed Fee Calls	125	125	125
ff27 - Fixed Fee Calls	130	130	130
ff28 - Fixed Fee Calls	10	10	10
ff29 - Fixed Fee Calls	5	5	5

**Calls to specialised services – fixed charge**

The following charge bands have a single fixed cost for each call no matter how long you spend on the call.

Charge band	Pence per call rate		
	daytime	evenings	weekends
ff15 - Fixed Fee Calls	6	6	6

**Calls to multimedia services –fixed charge + pence per minute**

Calls incur a single fixed charge and also a pence per minute charge for the entire call length.

Charge band	Pence per minute rate			Pence per call rate		
	daytime	evenings	weekends	daytime	evenings	weekends
g3 - Multimedia Services	4	2	1	12	12	12
mm1 - Multimedia Services	5	5	5	15	15	15
mm2 - Multimedia Services	4	2	1	25	25	25
mm3 - Multimedia Services	4	2	1	50	50	50
mm4 - Multimedia Services	4	2	1	15	15	15
mm5 - Multimedia Services	4	2	1	20	20	20
mm6 - Multimedia Services	4	4	4	25	25	25
mm7 - Multimedia Services	5	3	2	25	25	25
pn7 - Personal Numbering	4	1	1	50	50	50

## 5. Calls to Directory Enquiry numbers

Phone calls are split into multiple charge bands. To find out the cost for the number you are dialling first find the number from our list below, check the charge band next to the number and then look up the charge band in our pricing tables to find out the cost.

Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band	Dialled Code	Charge Band
118001	dq30	118444	dq58	118790	dq64	118027	dq53	118120	dq49	118221	dq28
118060	dq12	118451	dq5	118800	dq28	118031	dq26	118124	dq28	118222	dq8
118090	dq10	118453	dq67	118801	dq16	118032	dq28	118125	dq12	118223	dq12
118138	dq16	118465	dq5	118802	dq14	118033	dq28	118126	dq30	118225	dq17
118177	dq12	118474	dq5	118828	dq10	118035	dq21	118128	dq16	118228	dq17
118188	dq28	118486	dq12	118835	dq13	118038	dq27	118136	dq16	118229	dq27
118193	dq11	118487	dq5	118840	dq12	118040	dq36	118140	dq59	118232	dq16
118211	dq12	118500	dq70	118847	dq51	118049	dq28	118141(d)	dq43	118234	dq27
118212	dq71	118501	dq11	118858	dq9	118069	dq23	118144	dq65	118235	dq17
118224	dq5	118502	dq5	118869	dq28	118078	dq64	118148	dq5	118240	dq25
118238	dq5	118505	dq51	118882	dq7	118080	dq49	118158	dq25	118242	dq37
118265	dq52	118548	dq5	118886	dq38	118097	dq44	118171	dq12	118246	dq27
118288	dq46	118562	dq5	118888	dq68	118098	dq47	118172	dq16	118247	dq64
118294	dq5	118580	dq30	118899	dq38	118099	dq16	118173	dq12	118248	dq64
118312	dq16	118627	dq49	118000	dq33	118101	dq17	118178	dq53	118252	dq30
118355	dq15	118634	dq8	118003	dq62	118102	dq28	118180	dq26	118258	dq28
118357	dq28	118647	dq5	118004	dq51	118103	dq7	118181	dq42	118262	dq42
118367	dq7	118667	dq51	118005	dq42	118104	dq12	118183	dq28	118283	dq12
118375	dq8	118676	dq49	118006	dq42	118108	dq16	118184	dq7	118284	dq28
118388	dq5	118683	dq5	118008	dq28	118109	dq27	118185	dq7	118300	dq17
118404	dq70	118707	dq66	118010	dq27	118110	dq65	118189	dq17	118301	dq15
118408	dq12	118708	dq49	118012	dq30	118111	dq16	118190	dq29	118303	dq26
118411	dq12	118729	dq5	118013	dq28	118113	dq16	118199	dq45	118308	dq15
118420	dq43	118732	dq26	118018	dq42	118114	dq17	118200	dq65	118310	dq17
118427	dq12	118744	dq28	118019	dq25	118115	dq65	118202	dq17	118311	dq9
118428	dq7	118750	dq32	118020	dq64	118117	dq27	118210	dq11	118313	dq22
118429	dq5	118767	dq5	118023	dq16	118118	dq68	118218	dq26	118318	dq26
118432	dq40	118782	dq5	118025	dq66	118119	dq26	118220	dq17	118321	dq16

118322	dq12
118323	dq28
118332	dq17
118333	dq48
118334	dq16
118338	dq26
118339	dq44
118343	dq30
118345	dq13
118350	dq16
118354	dq16
118362	dq49
118364	dq22
118365	dq49
118366	dq15
118369	dq12
118373	dq16
118374	dq26
118376	dq47
118383	dq16
118390	dq50
118391	dq7
118400	dq27
118412	dq47
118414	dq28
118424	dq28
118425	dq26
118426	dq21
118437	dq30
118438	dq28
118440	dq40
118449	dq47
118452	dq28
118454	dq12
118455	dq16
118456	dq16

118466	dq17
118467	dq49
118468	dq49
118485	dq23
118499	dq28
118508	dq17
118510	dq17
118511	dq16
118518	dq16
118522	dq27
118528	dq27
118529	dq49
118543	dq26
118545	dq6
118547	dq65
118550	dq30
118551	dq53
118553	dq21
118554	dq27
118555	dq65
118558	dq22
118559	dq16
118560	dq45
118561	dq27
118567	dq25
118568	dq11
118588	dq28
118592	dq17
118599	dq17
118600	dq27
118606	dq26
118613	dq16
118614	dq12
118626	dq28
118632	dq27
118639	dq49

118661	dq69
118666	dq28
118675	dq17
118696	dq46
118700	dq16
118701	dq20
118723	dq28
118725	dq12
118726	dq17
118747	dq42
118751	dq17
118770	dq15
118772	dq17
118773	dq16
118774	dq27
118775	dq12
118786	dq67
118789	dq64
118797	dq28
118798	dq64
118799	dq30
118803	dq11
118805	dq11
118806	dq27
118808	dq42
118810	dq15
118811	dq17
118814	dq15
118815	dq28
118816	dq12
118817	dq21
118818	dq65
118821	dq17
118825	dq37
118826	dq28
118830	dq12

118833	dq28
118838	dq60
118841	dq16
118842	dq12
118845	dq30
118848	dq15
118850	dq17
118851	dq17
118855	dq25
118862	dq15
118863	dq20
118864	dq16
118865	dq17
118866	dq30
118868	dq26
118875	dq51
118876	dq29
118877	dq54
118878	dq17
118879	dq28
118880	dq22
118883	dq9
118885	dq22
118897	dq16
118898	dq12

**Directory Enquiries – pence per minute**

Call are charged per second based on the following pence per minute rate

Charge band	Pence per minute rate		
	daytime	evenings	weekends
dq1 - Directory Enquiries	25	25	25
dq2 - Directory Enquiries	35	35	35
dq3 - Directory Enquiries	40	40	40
dq4 - Directory Enquiries	45	45	45
dq5 - Directory Enquiries	50	50	50
dq6 - Directory Enquiries	55	55	55
dq7 - Directory Enquiries	70	70	70
dq8 - Directory Enquiries	80	80	80
dq9 - Directory Enquiries	100	100	100
dq10 - Directory Enquiries	120	120	120
dq11 - Directory Enquiries	125	125	125
dq12 - Directory Enquiries	150	150	150
dq13 - Directory Enquiries	160	160	160
dq39 - Directory Enquiries	75	75	75
dq43 - Directory Enquiries	20	20	20
dq61 - Directory Enquiries	74	74	74

**Directory Enquiries – fixed fee per call**

Fixed charge per call - single charge for the call independent of duration

Charge band	Pence per call rate		
	daytime	evenings	weekends
dq14 - Directory Enquiries	27	27	27
dq15 - Directory Enquiries	30	30	30
dq16 - Directory Enquiries	35	35	35
dq17 - Directory Enquiries	40	40	40
dq18 - Directory Enquiries	140	140	140
dq19 - Directory Enquiries	150	150	150
dq20 - Directory Enquiries	151	151	151
dq21 - Directory Enquiries	170	170	170
dq22 - Directory Enquiries	200	200	200
dq50 - Directory Enquiries	32	32	32
dq57 - Directory Enquiries	24	24	24
dq58 - Directory Enquiries	189	189	189
dq59 - Directory Enquiries	195	195	195
dq62 - Directory Enquiries	160	160	160
dq66 - Directory Enquiries	29	29	29

**Directory Enquiries – fixed fee per call + pence per minute charge**

Each call has a fixed charge when the call connects and is then charged by the second at the associated pence per minute rates

Charge band	Fixed charge per call					
	Pence per minute rate			Pence per call		
	daytime	evenings	weekends	daytime	evenings	weekends
dq23 - Directory Enquiries	40	40	40	20	20	20
dq24 - Directory Enquiries	125	125	125	20	20	20
dq25 - Directory Enquiries	20	20	20	25	25	25
dq26 - Directory Enquiries	30	30	30	25	25	25
dq27 - Directory Enquiries	10	10	10	35	35	35
dq28 - Directory Enquiries	9	9	9	49	49	49
dq29 - Directory Enquiries	60	60	60	100	100	100
dq30 - Directory Enquiries	30	30	30	150	150	150
dq36 - Directory Enquiries	15	15	15	13	13	13
dq37 - Directory Enquiries	18	18	18	25	25	25
dq38 - Directory Enquiries	59	59	59	99	99	99
dq41 - Directory Enquiries	80	80	80	40	40	40
dq42 - Directory Enquiries	8	8	8	59	59	59
dq44 - Directory Enquiries	30	30	30	30	30	30
dq45 - Directory Enquiries	5	5	5	35	35	35
dq46 - Directory Enquiries	9	9	9	39	39	39
dq47 - Directory Enquiries	80	80	80	50	50	50
dq52 - Directory Enquiries	29	29	29	29	29	29
dq53 - Directory Enquiries	19	19	19	39	39	39
dq54 - Directory Enquiries	5	5	5	30	30	30

dq56 - Directory Enquiries	9	9	9	29	29	29
dq60 - Directory Enquiries	20	20	20	20	20	20
dq64 - Directory Enquiries	15	15	15	40	40	40
dq65 - Directory Enquiries	10	10	10	200	200	200
dq68 - Directory Enquiries	14	14	14	49	49	49
dq69 - Directory Enquiries	75	75	75	150	150	150
dq70 - Directory Enquiries	23	23	23	40	40	40
dq71 - Directory Enquiries	14	14	14	40	40	40

**Directory Enquiries – fixed fee for a limited period + pence per minute charge**

Each call has a fixed charge to cover the first 60 seconds, and also a pence per minute charge for any additional time beyond 60 seconds.

Charge band	Duration based charging			Fixed charge for first 60 seconds		
	Pence per minute rate			Pence per call		
	daytime	evenings	weekends	daytime	evenings	weekends
dq31 - Directory Enquiries	10	10	10	35	35	35
dq32 - Directory Enquiries	9	9	9	39	39	39
dq33 - Directory Enquiries	20	20	20	49	49	49
dq34 - Directory Enquiries	10	10	10	50	50	50
dq35 - Directory Enquiries	10	10	10	60	60	60
dq40 - Directory Enquiries	20	20	20	20	20	20
dq48 - Directory Enquiries	20	20	20	50	50	50
dq49 - Directory Enquiries	50	50	50	50	50	50
dq51 - Directory Enquiries	150	150	150	150	150	150
dq55 - Directory Enquiries	19	19	19	19	19	19
dq67 - Directory Enquiries	40	40	40	40	40	40

